



## WIFI LOGIN PRICING PLANS

We offer Premium Speed Wi-Fi to allow you, our valued patrons, to stay connected to loved ones. We have designed the following WiFi plan options to provide our Guests with higher speeds that allow for a streaming experience. Guests can purchase plans, each, with a **3 device limit** capability for a reasonable fee. Guests can also use our complimentary basic WiFi for **1 week** for free.

<b>1 Week Complimentary Basic WiFi</b> (1 Device Limit, Unlimited Renewal)	<b>FREE</b>
<b>1 Hour Complimentary Premium Trial</b> (2 Device Limit, One Time Only)	<b>FREE</b>
<b>1 Day Premium WiFi</b> (3 Device Limit)	<b>\$ 4.95</b>
<b>3 Days Premium WiFi</b> (3 Device Limit)	<b>\$ 14.95</b>
<b>1 Week Premium WiFi</b> (3 Device Limit)	<b>\$ 24.95</b>
<b>1 Month Premium WiFi</b> (3 Device Limit)	<b>\$ 39.95</b>

## STEPS FOR CONNECTING TO THE WIFI

1. Turn on your computer or press power button if it is on standby. Make sure your WiFi is on.
2. Locate **Available Wireless Networks** then select the **Hopkins RV WiFi** and click Connect.
3. Open your browser (example: Chrome, Firefox, or Internet Explorer) Note: If the welcome page does not automatically appear, erase everything in the address bar and type: [start.mywifi.com](http://start.mywifi.com)
4. If you previously created an online account, enter your email address and password in the area on the right and select "Login". If you are a first-time user, select "Create Profile" and follow the prompts in the following menus.
5. Select a WiFi plan on the following screen:
  - If you select a **Trial** or **Complimentary** plan, enter the required information, click "Submit" to create an online profile, and then click "Get Online" and you will be taken to the internet.
  - If you select a **Paid** plan, you will be taken to a page to enter profile, billing, and credit card information. Click "Purchase", review your receipt, and then click "Get Online" to access the internet.

## FREQUENTLY ASKED QUESTIONS

### How do I add my streaming device? (Smart TV, stick, or gaming console)

If you need to add a streaming device, please contact the guest support number below for assistance.

### What if I don't see the WiFi network?

Make sure your WiFi adapter is turned on. All WiFi equipped internet devices have a switch, button or setting option that allows you to turn off or on the WiFi adapter. Please contact your device manufacturer for additional information.

### Why can I not sign in as a returning guest?

If you are returning to the resort and it has been a few months or longer since you've utilized our services, please be sure you have the appropriate registered email address and the current password to access the network.

For more troubleshooting issues contact  
(801) 919-8062 for 24/7 assistance.

